



Call the Benefit Resource Center ("BRC"), We're Here To Help!

We speak insurance. Our Benefits Specialists can help you with:

- Deciding which plan is the best for you
- Benefit plan & policy questions
- Eligibility & claim problems with carriers
- Information about claim appeals & process
- Allowable family status election changes
- Transition of care when changing carriers
- Claim escalation, appeal & resolution
- Medicare basics with your employer plan
- Coordination of benefits
- Finding in-network providers
- Access to care issues
- Obtaining case management services
- Filing claims for out-of-network services
- Cannot answer questions regarding Retirement Plans, Long-Term disability, Life Insurance and EAP



Benefit Resource Center

BRCMT@usi.com | Toll Free: 855-874-0742
Monday through Friday 8:00 am to 5:00 pm Central, Pacific and
Alaska Standard Time